



WELCOME HOME! FROM TORONTO HYDRO

My Toronto Hydro®

Everything you need to manage your account is now online



My TorontoHydro® gives you **fast and secure access** to your bills, payment history, and account details online — **24 hours a day, 7 days a week.**



Account details, right at your fingertips

View your current balances, due dates and payment methods with just one click



Detailed account report

Up to two years of payment history is available!



Spread your costs evenly

The Equal Payment Plan makes budgeting easy and predictable



Set-it-and-forget-it payments

The secure and reliable way to pay your bill – save time, postage and late fees!



Moving made easier

Complete your move online in just minutes — no paperwork, no phone calls



Are you a landlord?

Track electricity consumption for individual units across the city



Your personal electricity dashboard

Manage your usage with a variety of convenient tools.



Save time and trees with eBills

Conveniently view current and past bills, all in one place.

Sign up for an online account at:
[TorontoHydro.com/MyTorontoHydro](https://torontohydro.com/MyTorontoHydro)



WELCOME HOME! FROM TORONTO HYDRO



Make high efficiency pay year round

Installing a new furnace
and central air conditioner?
Get up to \$650 back.



With as much as 60% of your electricity costs going towards heating and cooling your home, investing in efficiency makes sense. **Get \$250 when you install a new high-efficiency furnace. Install a new high-efficiency central air conditioner and get either \$250 or \$400** (depending on its level of efficiency), for a total incentive of **up to \$650**.



Find a participating contractor at [TorontoHydro.com/HeatingAndCooling](https://torontohydro.com/HeatingAndCooling) or call **1-877-797-9473**.



Are you ready for an emergency?

WE'VE MADE IT EASIER
TO BE PREPARED



While most power outages don't last long, every household should have an emergency plan, just in case. Here are some tips and resources to plan ahead, keep safe and stay informed in the event of a major outage.



Stay informed with the all-new Outage Centre

Our new mobile-friendly Outage Centre makes it easy to find the latest news and updates, right from your smart phone or tablet.

- Get updates during major outages and emergencies
- Sign up for outage notifications
- Live news and Twitter feed
- Report an outage
- Download emergency guide



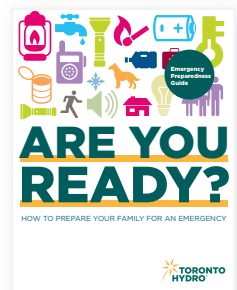
Add the Outage Centre to your smart phone's home screen

Keep the latest information right at your fingertips.



Plan ahead with our emergency checklist

Download and print our guide filled with tips, checklists, games and phone numbers.



For the latest news, updates and resources go to **outageTO.com**



WELCOME HOME! FROM TORONTO HYDRO

Savings made easy

Coupons for LED bulbs, lighting fixtures and more!



Download coupons to **save on energy-efficient products** for your home.



Save instantly on a wide range of popular products to help you manage and conserve electricity at home. Redeem coupons at participating Toronto retailers to save on items including power bars with timers or auto-shutoff, ENERGY STAR® certified light bulbs and fixtures, programmable thermostats, weatherstripping and much more.

UP TO
\$5 OFF
LED or CFL
light bulbs

UP TO
\$6 OFF
appliance
and lighting
controls

UP TO
\$15 OFF
indoor
light fixtures

Participating retailers include:

- BMR
- Batteries Expert
- Canadian Tire
- CanGeneral
- Canada Computers
- Factory Direct
- Giant Tiger
- Han Star
- The Home Depot
- Home Hardware
- Living Lighting
- Lowe's
- Sescolite Lighting
- Royal Lighting
- RONA
- TSC Stores
- Turkstra Lumber
- Union Lighting and Furnishings
- Walmart

Please note that retailers are subject to change.

Download coupons today at TorontoHydro.com/Coupons.