

## REVIEW OUR ASSESSMENT.

AboutMyProperty™ has been designed to give you the most current and complete information on file for your property and similar properties in your community.

However, if after going over your assessment and seeing how it compares with others in your neighbourhood, you disagree with your property's assessed value, simply ask MPAC for a review.

You can file a Request for Reconsideration online, directly from any page on the AboutMyProperty™ website and there's no charge for a review.

## NO COMPUTER? NO PROBLEM.

If you don't have access to a computer you can visit one of our MPAC offices located across the province and one of our customer service representatives will be happy to help. AboutMyProperty™ is also available through ServiceOntario Centres and at a number of municipal offices and public libraries.

## AboutMyProperty™ Your Property. Our Assessment. Know more about it.

[www.aboutmyproperty.ca](http://www.aboutmyproperty.ca)

### About MPAC

MPAC is a not-for-profit corporation funded by all Ontario municipalities. Our job is to accurately assess and classify your property in compliance with the Assessment Act and related regulations set by the Government of Ontario.

When your municipality or local taxing authority sets property tax rates, your assessed value is used to determine your property taxes. If you have questions about your property's classification or assessed value, please call us. If you have questions about your property taxes, please contact your municipality or local taxing authority.

To learn more about the Municipal Property Assessment Corporation, visit [www.mpac.ca](http://www.mpac.ca).

#### CALL

1 866 296-MPAC (6722)

1 877 889-MPAC (6722) TTY

Monday – Friday from 8:00 a.m. to 5:00 p.m.

#### WRITE

P.O. Box 9808

Toronto ON M1S 5T9

#### FAX

1 866 297-6703

**If you have accessibility needs, please let our representatives know how we can best accommodate you.**

MPAC is committed to managing the collection, retention and dissemination of personal and non-personal information in a manner which complies with the requirements of the *Assessment Act*, the *Municipal Freedom of Information and Protection of Privacy Act* and all other relevant legislation, regulations and judicial rulings.



MUNICIPAL  
PROPERTY  
ASSESSMENT  
CORPORATION



# AboutMyProperty™

Your **Property.**  
Our **Assessment.**  
Know more about it.



## ACCESS YOUR ASSESSMENT.

Now you can see for yourself how and why your property was assessed the way it was and compare your assessment with other properties in your neighbourhood.

With AboutMyProperty™ you can access the same type of information used by the Municipal Property Assessment Corporation, or MPAC, to establish the values on which your property taxes are based.

All you need to get started is your most recent Property Assessment Notice. Your notice has a Roll number and a personalized Access key you can use to register at [www.aboutmyproperty.ca](http://www.aboutmyproperty.ca).

If you need help, one of our customer service representatives will be happy to guide you through the registration process. Just call us at 1 866 296-MPAC (6722).

AboutMyProperty™ is a secure, online self-service website that's easy-to-use and free of charge.

## FOUR KEYS TO AboutMyProperty™

### My Notice

Here you'll find a copy of your 2012 Property Assessment Notice. View it online, save it or print a copy – whatever you need.

### My Property

Check the information MPAC has on file for your property and get a detailed Property Profile Report. If any information is out of date or incorrect, you can send updates directly to MPAC through AboutMyProperty™.

### My Neighbourhood

Comparing your property to similar sold properties in your area can help you determine the accuracy of your assessment. By using the interactive map of your community you can create your own Properties of Interest list with access to as many as 100 property snapshots and up to 24 detailed property reports – all free of charge.

### My MPAC

Learn about the role MPAC plays in providing a foundation for fair taxation. To accurately assess residential and non-residential properties in Ontario, MPAC looks at all the major factors that affect market value, including site and structural information, lot size and recent sales information.

## PROTECTING YOUR PRIVACY

When designing AboutMyProperty™, MPAC took a *Privacy by Design (PbD)* approach.

The *PbD* framework, created by Ontario's Information and Privacy Commissioner (IPC), Ann Cavoukian Ph.D., seeks to embed privacy into the design specifications of information technologies, organizational practices and networked system architectures, to achieve the strongest protection possible, as the default condition. MPAC also applied the IPC's *Privacy in the Cloud* principles in its development of AboutMyProperty™.

The IPC is an independent officer of the Legislature whose mandate is to oversee compliance with public sector access and privacy legislation and health sector privacy legislation in the province of Ontario.

